



## **Privacy Declaration BnB 't Ambacht**

We respect the privacy of the visitors of our website and our guests. That is why we handle your personal data, that is collected via our website or that you provide to us when you use the services of the BnB, with care.

This privacy declaration explains how BnB 't Ambacht processes personal data and for what purposes. When processing personal data, BnB 't Ambacht adheres to the General Data Protection Regulation.

### **Who processes the personal data?**

BnB 't Ambacht, located at Hoogtstraat 1 3341XG Hendrik-Ido-Ambacht, is responsible for processing all your personal data mentioned in this privacy statement.

### **From who does BnB 't Ambacht process the personal data?**

BnB 't Ambacht processes personal data of people who use the services of the BnB, people who visit our website and people who contact us by e-mail, WhatsApp or telephone.

### **Which personal data is being processed by BnB 't Ambacht?**

BnB 't Ambacht processes your personal data because you use our services and/or have provided us with this data yourself.

Below you will find an overview of the personal data that we process:

- First name
- Last name
- Date of birth
- Home address
- Phone number
- Email address
- Identity card number
- Company details (in case of a corporate stay)
- IP-address
- Your activities on our website
- Your surfing behaviour on our website (which pages you visit)
- Internet browser and device type
- Payment details



## **For what purpose is your personal data being processed?**

BnB 't Ambacht processes your personal data for the following purposes:

- For implementing the agreement between BnB 't Ambacht and the guest.
- To contact the guest by email or phone about the agreement with BnB 't Ambacht.
- For sending the electronic key for the agreement with BnB 't Ambacht, via SMS.
- For handling and processing the payment for the agreement with BnB 't Ambacht.
- Maintaining a customer base.
- To improve the user-friendliness of the website, to provide optimal ease of use.

## **Provision of personal data with third parties**

BnB 't Ambacht provides your personal data with our partners if this is necessary for the execution of the agreement and to comply with any legal obligation. Our partners are the Property Management System 'HotelConnect', the payment gateway 'Stripe' and the administrator of the electronic locks 'Evva'. These partners process data only as prescribed by BnB 't Ambacht. BnB 't Ambacht does not sell or provide your information to third parties.

## **BnB 't Ambacht and other websites**

BnB 't Ambacht advertises on the websites Booking.com and Bedandbreakfast.nl. These websites have their own privacy statement. You can find the privacy statement for Booking.com at [Booking.com: Privacy & Cookie Statement](#), and for Bedandbreakfast.nl at [Bedandbreakfast.nl](#).

## **Retention period**

BnB 't Ambacht does not store your personal data longer than is necessary in order to be able to offer you a good and careful service and to meet your wishes.

## **Cookie declaration**

BnB 't Ambacht uses cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone during your first visit on this website. On your first visit to our website, we will inform you about the use of cookies and we ask for your permission.

BnB 't Ambacht uses functional and analytical cookies. The functional cookies ensure the proper functioning of our website and, for example, your preferred settings are saved. Analytical cookies measure the website visits, with which we can improve our website.



## **Security**

BnB 't Ambacht attaches great importance to security. That is why we take various measures to protect your data. Such as encrypting financial data, passwords and by using firewalls and secure servers.

## **Camera security**

There are cameras in various places inside and outside BnB 't Ambacht, with the aim of protecting the safety of employees, guests, property and to offer support in the event of calamities.

## **View, modify or delete data**

You have the right to view your personal data, to change data, to transfer it to another party, to delete it or to limit its processing. In addition, you are entitled to withdraw your consent to the processing of your personal data. You can submit such requests to [info@bnbtambacht.nl](mailto:info@bnbtambacht.nl). A request to delete your personal data will be possible as soon as BnB 't Ambacht no longer needs your personal data for the purposes for which they were processed.

Despite our careful measures, do you have a complaint regarding the way in which BnB 't Ambacht handles your personal data? You have the right to submit a complaint to the Dutch Data Protection Authority.