



Privacy Declaration BnB 't Ambacht - Boutique Hotel

We respect the privacy of the visitors of our website and our guests. That is why we handle your personal data, that is collected via our website or that you provide to us when you use the services of the BnB, with care.

This privacy declaration explains how BnB 't Ambacht - Boutique Hotel processes personal data and for what purposes. When processing personal data, BnB 't Ambacht - Boutique Hotel adheres to the General Data Protection Regulation.

Who processes the personal data?

BnB 't Ambacht - Boutique Hotel, located at Hoogtstraat 1 3341XG Hendrik-Ido-Ambacht, is responsible for processing all your personal data mentioned in this privacy statement.

From who does BnB 't Ambacht - Boutique Hotel process the personal data?

BnB 't Ambacht - Boutique Hotel processes personal data of people who use the services of the BnB, people who visit our website and people who contact us by e-mail, WhatsApp or telephone.

Which personal data is being processed by BnB 't Ambacht - Boutique Hotel?

BnB 't Ambacht - Boutique Hotel processes your personal data because you use our services and/or have provided us with this data yourself.

Below you will find an overview of the personal data that we process:

- First name
- Last name
- Date of birth
- Home address
- Phone number
- Email address
- Identity card number
- Company details (in case of a corporate stay)
- IP-address
- Your activities on our website
- Your surfing behaviour on our website (which pages you visit)
- Internet browser and device type
- Payment details



For what purpose is your personal data being processed?

BnB 't Ambacht - Boutique Hotel processes your personal data for the following purposes:

- For implementing the agreement between BnB 't Ambacht - Boutique Hotel and the guest.
- To contact the guest by email or phone about the agreement with BnB 't Ambacht - Boutique Hotel.
- For handling and processing the payment for the agreement with BnB 't Ambacht - Boutique Hotel.
- Maintaining a customer base.
- To improve the user-friendliness of the website, to provide optimal ease of use.

Provision of personal data with third parties

BnB 't Ambacht - Boutique Hotel provides your personal data with our partners if this is necessary for the execution of the agreement and to comply with any legal obligation. Our partners are the Property Management System 'RoomRaccoon', the payment gateway 'Ayden' and the administrator of the electronic locks 'Evva'. These partners process data only as prescribed by BnB 't Ambacht - Boutique Hotel. BnB 't Ambacht - Boutique Hotel does not sell or provide your information to third parties.

BnB 't Ambacht - Boutique Hotel and other websites

BnB 't Ambacht - Boutique Hotel advertises on the websites Booking.com and Google. These websites have their own privacy statement. You can find the privacy statement for Booking.com at [Booking.com: Privacy & Cookie Statement](#), and for Google at [Privacy Policy - Privacy & Terms - Google](#).

Retention period

BnB 't Ambacht - Boutique Hotel does not store your personal data longer than is necessary in order to be able to offer you a good and careful service and to meet your wishes.

Cookie declaration

BnB 't Ambacht - Boutique Hotel uses cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone during your first visit on this website. On your first visit to our website, we will inform you about the use of cookies and we ask for your permission.

BnB 't Ambacht - Boutique Hotel uses functional and analytical cookies. The functional cookies ensure the proper functioning of our website and, for example, your preferred



settings are saved. Analytical cookies measure the website visits, with which we can improve our website.

Security

BnB 't Ambacht - Boutique Hotel attaches great importance to security. That is why we take various measures to protect your data. Such as encrypting financial data, passwords and by using firewalls and secure servers.

Camera security

There are cameras in the public areas, inside and outside, of BnB 't Ambacht - Boutique Hotel, with the aim of protecting the safety of employees, guests, property and to offer support in the event of calamities.

View, modify or delete data

You have the right to view your personal data, to change data, to transfer it to another party, to delete it or to limit its processing. In addition, you are entitled to withdraw your consent to the processing of your personal data. You can submit such requests to info@bnbtambacht.nl. A request to delete your personal data will be possible as soon as BnB 't Ambacht - Boutique Hotel no longer needs your personal data for the purposes for which they were processed.

Despite our careful measures, do you have a complaint regarding the way in which BnB 't Ambacht - Boutique Hotel handles your personal data? You have the right to submit a complaint to the Dutch Data Protection Authority.